

# PGT® Architectural Systems Storefront & Entry Door *Warranty*

PGT Industries, Inc. ("PGT"), warrants that any PGT Architectural Systems Storefront and Entry Door shall be free of material defects in manufacturing and/or materials for the period specified below. This warranty applies under normal use and service, subject to the conditions and limitations herein listed. **PGT'S LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF NONCONFORMING GOODS OR PARTS, AT PGT'S OPTION. PGT SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY.**

This warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper fabrication, assembly, installation and or application of product, storage, use or maintenance; normal weathering; highly corrosive environments; defects or damages caused by accident, fire, flood, acts of God, multiple hurricanes, water intrusion, including but not limited to water intrusion caused by wind-driven rain due to high wind events, vandalism, riot or civil disorder; building settlement, excessive building movement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over glass surface edges, or occurrences beyond PGT's control.

This warranty shall be null and void if full payment is not received for goods and services within the agreed upon terms of sale and credit terms; if harmful solvents are used to clean the glass or frame members; if the frame members are not maintained in accordance with AAMA standards; or if the frame members are painted or coated in any way; or if any other "aftermarket" products are applied to the PGT product such as window films. Caulking is used on some installations to seal the frames (or trim package) against water or air penetration. Caulking is not considered a part of the PGT product and therefore, is not covered under this warranty. Caulking is normally considered a maintenance responsibility of the owner.

**PGT'S SOLE RESPONSIBILITY UNDER THIS WARRANTY IS LIMITED TO REPAIRING OR REPLACING (COLOR MAY VARY DUE TO AGE, WEATHERING OR DIE LOT DIFFERENCES), FREE OF CHARGE OR AT A PRORATED PRICE PER GUIDELINES OF THIS INSTRUMENT, ANY PART OR PARTS THAT DO NOT COMPLY WITH THE TERMS OF THIS WARRANTY. THE ORIGINAL WARRANTY PERIOD SHALL NOT BE EXTENDED BY SUCH REPAIR OR REPLACEMENT.**

PGT reserves the right to discontinue or change the design and specification of any product it manufactures. Should the component of the window/door originally installed not be available, PGT shall have the right to substitute such part determined by PGT to be of equal quality and performance.

**This warranty only applies to the original purchaser and is not assignable or transferable.**

## **Aluminum Frame (Series SS3500 and SE3550)**

Anodize aluminum components are warranted to be free of defects in materials and workmanship for a period of five (5) years after the date of delivery by PGT. It is typical for anodized products to have color variation and processing marks that occur during manufacturing. These are not considered defects or covered under the warranty. Painted aluminum components are warranted to be free of defects in materials and workmanship for a period of five (5) years after the date of delivery by PGT. Warranty is null and void if any aluminum component has direct contact with copper treated wood, such as Alkaline Copper Quaternary (ACQ).

## **PGT Architectural Glass**

See PGT Architectural Glass Warranty and Glazing Instructions, which are incorporated herein. Field glazed units must conform to PGT's Glazing Instructions and GANA, AAMA and IGMA standards.

## **Hardware (Series SE3550)**

PGT warrants that, for a period of one (1) year following delivery by PGT, mechanical operation of hardware components will be free of material defects and workmanship. The effects of corrosion, erosion and normal wear and tear; handles, closers, push/pull & panic bars, or other add-on hardware are specifically excluded from this warranty.

## **Claims**

Any claim for defect under this warranty must be submitted, in writing, immediately after discovery to the independent distributor from whom the product was purchased and within the warranty period specified above. If you cannot locate the independent distributor from whom the product was purchased, you may contact PGT for assistance at either [warranty@pgtindustries.com](mailto:warranty@pgtindustries.com) or 877-550-6006.

PGT products are tested and manufactured to current fenestration standards.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. **NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF PGT HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING.**

**EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PGT MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OF MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY OF NONINFRINGEMENT.**